

BUILDING ON YOUR BELIEFS





FROM THE DESK OF:

Roger Smith President & CEO American Income Life

Building On Your Beliefs

Many of us have a belief system in place whether you believe in a higher power or you believe in the power of positive thinking. Whatever that belief is, it remains only that — a belief — unless you work to make that belief a strong, life-focusing foundation or a fundamental platform by which you live. What this means is, believing is good, but it takes work to make that belief a reality, or rather a working, functioning part of your life.

To give you an example of what I mean or rather the best scenario I can equate this to, is relationships. For example, when Dottie and I first met, we had this lovic-dovie, warm and fuzzy feeling all the time, and after time, we began to believe in the power of our relationship. However, that warm and fuzzy feeling doesn't last forever and soon you realize a relationship is more about making it work than it is about fluttering eyelashes and sweaty palms. The belief in the power of the relationship is still there, but it takes a concerted effort to make it work and last for the long-term.

It may seem like a stretch, but really it isn't. The same can be said of how we handle our opportunity with American Income and National Income.

When we first come aboard, we have this great feeling that this is going to be a great career, with more ups than downs, and after time, we begin to believe it is always going to be this way. In essence, we are just in the warm and fuzzy stage of our relationship with our career. Again, however, that feeling doesn't last, and just like in any other relationship, we begin to realize that it takes work to make it happen each and every day and it becomes more than just a career, but a way of life.

What is important is that in order to sustain that way of life, that belief in your career, you have to work on it just as you would any relationship. It is all about solidifying your relationship with the Company.

To go further, we have to get back to what we are good at. Sometimes we spend the majority of our time trying to change things that really don't need to be changed. In other words, it is about fine-tuning our strengths and working on our weaknesses.

As we close out 2004, I want you to check your belief systems and work on them to make them more effective. I want you to get back to what you are good at and tweak what needs to be, not changing things entirely. I believe we are a great Company with a solid foundation. However, at times I feel we stray when it comes to our fundamentals.

Again, like I said at the beginning of this article, believing is good, but it takes work, determination, and commitment to make your beliefs a reality and your business a success.

Let's bring it all together for the year's end and make our beliefs — in the opportunity, in this Company, and in ourselves — work to our advantage.

Come together!

Dates to Remember

Wednesday, Nov. 24, 2004

All business and PR credits must be in the Home Office to count for November production.

Thurs., Nov. 25 - Fri., Nov. 26, 2004
The Home Office will be closed for the Thanksgiving holidays.

Total Bonuses Paid Out

This month AIL and NILICO paid a total of \$776,078,00 in bonuses. For more information on the monthly bonuses, turn to Page 15.

Required Retention Rate

Effective Jan. 1, 2004, to be eligible for bonuses and featured in Spotlight, top Producers must meet the required Retention rate or the minimum Net to Gross. Net to Gross is used only during the Producer's first eight months.

Retention: 67.0%

78%

Net to Gross:

Congratulations are in Order!

David Ackerman, an MGA with the Eric Giglione Agency, achieved \$100,000 of 13month in force premium.

Andrew Bishop, an MGA with the Altig-Hay Agency, achieved \$100,000 of 13-month in force premium.

Omar Hashimi, a GA with the Jatoft-Foti Agency, schieved \$100,000 of 13-month in force premium.

Matthew Hogan, a GA with the Durhon Oldham Agency, achieved \$100,000 of 13month in force premium.

Scott Keeney, a GA with the Durhon Oldham Agency, achieved \$100,000 of 13month in force premium.

Pablo Pirela, an SA with the Bob Olson Agency, achieved \$100,000 of 13-month in force premium.

Paulo Rosa, an MGA with the Rick Altig Agency, achieved \$100,000 of 13-month in force premium.

Look for the Asterisk

The asterisks, shown throughout the magazine, indicate that place will be a year-to-date award winner. The Producers, who will be recognized at the Cancun Awards Presentation, are as follows: the top SGA from each category, the top two PR Managers and the top two PR Representatives from each category, the top five MGAs, the top five GAs, the top SA, and the top ten Individual Producers. Check your production! If there is an asterisk by your position, you could be an your roay to The Fiesta Americana in Cantur! The convention will be held June 26-29, 2005.

Partial Conversions

When we receive conversion applications and the insurance amount on the new application is less than the insurance on the term policy or rider, we are not always sure what needs to happen with the "remaining" term coverage. Often, there are no instructions or the instructions do not clearly tell us if the "balance" is to remain in force or he cancelled.

When only a portion of the term insurance is converted, please indicate the amount and whether or not any part of the balance is to remain in force. Clear instructions reduce complaints and cancellations. We need your help to prevent both problems.

Positive Nicotine Lab Result

Occasionally an applicant tests positive for the presence of nicotine, but adamantly denies smoking. The test performed by our laboratory for the presence of cotinine (a metabolite of nicotine) is virtually 100 percent accurate. Therefore, when an applicant does test positive, you can be sure they are using tobacco in some form. The only possible explanation for a positive result, other than the use of tobacco, is use of nicotine gum or a nicotine patch, and both of these are considered tobacco users. Exposure to second hand smoke will not cause a positive result. Our policy relative to qualification for nonsmoker rates is simply that the applicant must not have used tobacco in any form for one year preceding the application date.

Underwriting often sees second and sometimes third oral specimens collected by the Agent after someone has tested positive for cotinine and received smoker rates; this is not appropriate or acceptable. If an applicant challenges the results of the test, the proper procedure is to have them submit in writing to the VP of Underwriting an explanation of why they think the test showed positive. Their explanation will be reviewed, and if it is appropriate to re-test, the Underwriting VP will make that decision and notify the Agent or the Agency office.

Simply admitting that they do not use tobacco products is not a sufficient explanation to refute the results of the testing. As stated above, the test performed by the lab is virtually 100 percent accurate, and therefore, tobacco products were being used.

If an applicant, who tests positive for cotinine, quits using tobacco and wants Underwriting to consider a non-smoker rate, they must walt a minimum of one year after quitting before we will make the change. In order for UW to consider a change in rates, the Agent must complete a new application, collect a new oral specimen, and provide a statement from the applicant of the date they quit and that they have not used tobacco in any form for one year. In addition to the test and new application, we are relying on their statement of no tobacco use for our decision to issue non-smoker rates.

Use of Ouestionnaires

Questionnaires completed by the Agent at the time of application provide important information and reduce the time it takes to issue a policy. Sometimes, however, we see imcomplete questionnaires which can cause extra work and delays in processing a case. For example, the Alcohol Use Questionnaire has two very critical questions:

- 1. "If no longer drinking, date of last drink?"
- 2. "Approximately how many drinks in one day?"

These two questions are sometimes not answered and, yet, their answers provide vital information to the underwriter.

Also, occasionally an Agent will use outdated or "revised" questionnaires rather than an updated version. When this happens, the value of the question puire is diminished because critical questions on the newer version may go unanswered or the form was not filed and approved by the respective state, and therefore, is unusable. Please do not copy old questionnaires; instead order the most current version through Agency Supply or print one from the Underwriting section of the Agency Resource Center.

Do Not Hold Applications

In the distant past, we have had some instances where an Agent completed a life application and collected money, but did not submit either to the Home Office. In one example, the Agent apparently decided their applicant was uninsurable and destroyed the application with the CWA check. In a second example, the Agent thought their applicant was uninsurable, but decided to hold the application and money until the applicant turned 60; then either re-wrote the application or put in a request that the applicant be considered for Senior 10 coverage.

Once an application is completed and money is collected, the Agent must submit both to the Home Office. Submitting an application in a timely manner is necessary for creating a record of the application. This way, if sudden or unexpected death occurs, we are in a better position to consider a claim. Also, if an applicant dies and the Agent delayed in submitting, the Company will likely be required to pay a claim regardless of an applicant's insurability. In this case the Agent may be liable as well.

The bottom line, an Agent should never bold an applicant's application or money. It is imperative that these items are submitted to the Home Office as soon as possible!

Any delay in submitting an application can cause the Company and the Agent to be liable for a claim we otherwise would not have to pay,

Founder's Club Outstanding Producers

AGENT	SGA.	TIMES QUALIFIED	TOTAL NET ALP	N/G ▲	RETENTION		
Timothy Cruise	Bob Olson	16	\$88,704		80.5		
Mary Ann Gaelic	Steve Friedlander	2	51,706		76.0		
Carla Miller	John Akers	4	50,679		85.6		
Max Quasem	David Cohen	2	57,489		83.5		
Scott Remmey	Eric Giglione	8	47,337		83.7		

American Income Life

For over half a century, American Income Life Insurance Company has been meeting union families needs. We are a leader in the union insurance market, and are totally committed to neeting the needs of union nembers through personal one-on-one service and complete Home Office customer support. You can count on AIL to do what it says it will do.

Spatlight

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in collections

Promoted To Supervising Agent

Alexander Alvasez David Zophin Connecticut Priscilla Anderson

David Cohen California Carla-Marie Antrio

David Zophin Connecticut Galen Blyth

Fusey Whitzinghill California Tony Derico Gleb Ostrovsky

Mississippi John Dixon Geneser-Geneser Illimois

Brandon Elder Justia Harris John Aken Nebraska

Ricardo Ferreira Eric Giglione New Jersey

Joshua Freeman Bill Taylor Oklahoma Justin Gober

Par Sheban

Alabama Ranjit Govindan Rich Alrig Quebec

Brian Hammond Eric Giglione New Jersey

Mark Hancock Indiana

Matthew Ho Rick Altig British Columbia

Shawn Jakowczuk Robert Hughes North Carelina

Auron James Rick Altig Manitoba Jessica Kuldo

Michael Leith latoft-Fotl California

Eyad Lobbad Slav Bitman North Carolina

Dustin Maner Par Shelam Alabama Gene Martin Bob Olsan

Hilmain Jessica McDowell Pat Shehan Mare Murton Alabama Ohlo

Tiffany McDowell John Langston Basov-Boles John Akera Texas Nebraska

Theron McLauchlan Rick Manufield Mune

Karen Montgomery David Zophin Connecticut

Veronica Ochoa David Cohen Culifornia

Diana Robinson Rusty Jewell South Carolina Derek Rosata

David Zophin Manuachusotn Frank Silvent Eric Giglione

New York

Adam Smith Geneser-Geneser Мізвоцті

Emeraude Valenciano Furer-Whittinghill California

Marko Vujadio Rick Altig Manitoba

Brenda Walker Conard-Blumert Maryland

Bernard Wiklendt Mare Zipper Florida

Michael Zarn Rick Alrig North Dakota

Promoted To General Agent

Barbara Bomer James Surace

Ohio London Burnett James Surace Ohio

John Buss Rick Manufield Maine

Anthony Cannady Conard-Blumert Virginia.

Melanie Cohen David Zophin Manutchusetts Jamie Fields Marc Morton West Vinginia

Willie Hayden David Zophin Connecticut

Gabriel Hernandes David Zoohin Connecticut

Eddie Hill Mark Hancock Indiana **Todd Hogan**

Steve Hartman

Armen Injighulyan Rotald Van Woestk

Scott Johnson Ramus Kouladii Nova Scotia

Cathy Kay David Cohes California

Tantqua Medina Eric Neal Тенн Manuel Olea

David Cohen

California

Bill Taylor Oklahoma Rhanda Scott Maryland

Byron Pax

Onturio

Glenn Snowden Steve Green Teapp Nicholas Sabalerla

Jatoft-Foti

California

Control-Blomert

Joshut Chilam

Tommy Richardson

Maijargal Sukhbaarar Gleb Ostrovaky Mindadppi

Promoted To Master General Agent

Nestor Aramayo Tom Williams Florida

DeMario Cooper Slav Bitman North Carolina

George Jernigan Rusty Jewell South Carolina Harace Johnson Tom Williams Florida Michael Kolasa Conard-Blumert Maryland

Samuel Larala Generer-General Missouri

Eugene Melamed Slav Biomen North Carolina Gilbert Nesmith

Rusty Jewell South Carolina Ed Olfert

Rick Altig Manitoha

Sergey Tovmenko Ronald VanWoesik Ohio

Ryan Wilkle David Cohen California Ernest Wilmoth Pat Shehan Alabama



1. Matthew Hogan Harrisburg, PA



2. Theresa Bellajaro Kailoz, HI



3. Upinder Bhinder Calgary, AB



4. Howard Heron

Ft. Lauderdale, FL



ALL



5. Ruben Soberanes Concord, CA



6. Marion Underwood Woodridge, IL



7. Charles Riggs Houston, TX



Concord, CA

8. Beth Snow



9. Haylee Nye Salt Lake City, UT



10. Edwin Flores Los Angeles, CA

September Production

All Time Record to Beat Month: \$51,235 Net ALP Marlon Underwood

Name	Net ALP	NG*	Rtn	MGA	SGA
1. Matthew Hogan	\$24,293		71,3	Frederick Hadayia	Durhon Oldham
2. Theresa Bellajaro	23,880		77.7	Brian Traboulay	Rick Altig
3. Upinder Bhinder	23,266		75.1	Melinda-Rac Lyne	Rick Altig
4. Howard Heron	19,522	100		William Cook	Tom Williams
5. Ruben Soberanes	19,276		71.8	Dorcen Ryan-Foti	Jatoft-Foti
6. Marlon Underwood	19,085		69.3	Marion Underwood	Bob Olson
7. Charles Riggs	19,069	100		Alfred O'Connor	Steve Greer
8. Beth Snow	18,872	96		Curt Snow	Jatoft-Foti
9. Haylee Nye	18,705	97		Dustin Miller	Altig-Orlovic
10. Edwin Flores	18,273	1	77.2	Micah Cohen	David Cohen
11. Stephen Perotti	18,135		73.3	Roger Johnson	Jatoft-Foti
Rudi Camenzind	17,694		89.8	Erik Graham	David Cohen
13. Lance Brown	16,485		81.4		Steve Hartman
14. James Davis	16,196	89		Alex Roland	Chris La Fond
David Lesure	15,624	85		Kevin Surles	David Zophin
16. Timothy Cruise	15,588		80.5	Steven Jakubezak	Bob Olson
17. Max Quasem	15,469		83.5	Erik Graham	David Cohen
18. John Martin	15,465		72.0	James Logan	Robert Hughea
19. Steve Foti	15,245		68.0	Steve Foti	Jatoft-Foti
20. Omar Hashimi	15,053		69.8	Steve Foti	Jatoft-Foti

A Percentage of Net to Gross

YTD Production

All Time Record to Beat YTD: \$277,779 Net ALP Marlon Underwood

		Name	Net ALP	NG*	Rtn	MGA	SGA
*	1.	Timothy Cruise	\$167,165		80.5	Steven Jakubezak	Bob Olson
	2.	Carla Miller	146,274		85.6	Carla Miller	John Akers
	3.	Marlon Underwood	141,005		69.3	Marion Underwood	Bub Olson
۰	4.	Matthew Hogan	129,008		71.3	Frederick Hadayia	Durhon Oldham
	5.	Ruben Soberanes	122,405		71.8	Doreen Ryan-Fotl	Jatoft-Foti
	6.	Max Quasem	121,467		83.5	Erik Graham	David Cohen
ø.	7.	Allan Gilbert	120,256		71.2	Denise Gilbert	Bob Olson
	8.	Steve Foti	116,277		68.0	Steve Foti	Jatoft-Foti
P	9.	Daniel Potilechio	115,730		84.5	David Wang	Bob Olson
6.	10.	Robert Ulreich	113,448		90.2	Roger Johnson	Jatoft-Foti
	11.	Lance Brown	113,412		81.4		Steve Hartman
	12.	Pablo Pirela	111,333		81.4	Denise Gilbert	Bob Olson
	13.	Victor Quimson	108,210		75.9	Steve Foti	Jatoft-Foti
	14.	Mary Ann Gaelic	107,961	İ	76.0	Lawrence Hauck	Steve Friedlander
	15.	Anthony Mele	107,386		84.2	Jim Bianchi	Durhon Oldham
	16.	Arkadi Nulman	105,670		86.3	Kathy Mann	David Cohen
	17.	Alex Bluhm	105,135		78.3	Roger Johnson	Jatoft-Foti
	18.	Scott Keeney	103,895		75.3	Frederick Hadayia	Durhon Oldham
	19.	Scott Remmey	102,243		83.7	Jeff Diaocento	Eric Giglione
	20.	Omar Hashimi	101,820		69.8	Steve Foti	Jatoft-Foti

A Percentage of Net to Gross

Happy Anniversary! Thanks for all you do. Congratulations!

32 Years of Service

Pater Nielsen

24 Years of Service

Patrick Coughlin Eric Giglione

22 Years of Service

Rick Altig

19 Years of Service

Ted Schilling

17 Years of Service

Angeles Ordas

13 Years of Service

David Hausman lames Palmes Jinzhou Zhao

12 Years of Service

Janice King

11 Years of Service

Douglas Bauknecht

9 Years of Service

Roger Hotz Kobina Sekyi

8 Years of Service

Eric Dionne Joey Kennedy Cynthia Lebrun-Yaffe

7 Years of Service

Brenda Carson Carla Miller

6 Years of Service

Carl Boldon Anthony Christman Pamela Drury Benjamin Mancillas

5 Years of Service

Steven Jakubezak David Zophin

4 Years of Service

Loreen Baloun Daniel Blair Timothy Fart Ferald Muhammad Eric Neal Marlon Underwood

3 Years of Service Linda Amante

Kevin Appasamy Robert Bingham Matthew Dahler Eric Grier Joseph Larsen Erin Neal Clay-Nghia Nguyen Demetrius Peete Dustin Raaum

2 Years of Service

Mack Bell Joseph Callahan Randy Clem Joseph Coarsey Brenden Determann Carlos Espinel David Farraway James Frey Mary Ann Gaelic Christopher Georgiadis Frederick Hadayia Robert Hunt Todd Johnston Muhammad Khan Bradley Kulak Jason Mollo Becky Ramirez Jonathan Rischitelli Parminder Sihota Michael Snow Karl White Roddy Yamachika

1 Year of Service

Laura Adams Maurice Bailey Luann Baxter Dallas Bennett Sandra Carlson Donald Fletcher Preston Foster Benjamin Foti Bonnie Garcia Thomas Hall

1 Year of Service Cont.

Ronald Hartwell Matthew Hogan John Keiderling lebadiah Kilmer Salvador Luna Jason Mayer Matthew Melhorn Justin Miller Corey Neff Pete Pels Christopher Pepin Ashara Pharms Pablo Pirela Kara Ray Shawn Richmond Tames Sak Chris Schuckman Rebecca Shandrow Thomas Spight Kevin Tawzer Frederick Ullrich Edmondo Verrico Darren Wakefield James Worf Larry Wright

Erin Ziegler

Michael Zieja

American Income merican Income National Income Proudly Presents

A New Labor Advisory Board Member



Freddie Simpson Precident, Brotherhood of Maintenance of Way Employer

Freddie Simpson, President of the Brotherhood of Maintenance of Way Employes (BMWE), has been unanimously elected to the Labor Advisory Board.

Mr. Simpson previously served as acting president following the retirement of his predecessor, Mac A. Fleming.

The BMWE is an international railway union serving the workers who build and maintain the tracks, bridges, buildings, and other structures on the railroads in the U.S. and Canada.

Mr. Simpson was first elected as an international officer of the BMWE as grand lodge secretary-treasurer in July of 2002.

Prior to being elected secretary-treasurer, Mr. Simpson served as general chairman of the BMWE's Allied Eastern Federation (AEF). He began his railroad career on April 3, 1974, hiring out on the Louisville and Nashville Railroad where he gained seniority as a track repairman, machine operator, assistant

foreman, and foreman in the track department. He also worked on the traveling rail, tie, and surfacing gangs as well as a section gang.

Before being elected as general chairman of the AEF, Simpson served numerous other elected positions beginning as local chairman for BMWE Lodge 671 and continuing on as a joint protective board member, vice chairman, and general chairman of the former BMWE Dixic Federation. Simpson also served in elected capacities as general chairman of the Southeast System Federation, secretary-treasurer, and first vice chairman representing the AEF.

We welcome Mr. Simpson to the Labor Advisory Board and are looking forwrd to a long and prosperous partnership for many years to come.

Congratulations!



1. Matthew Hogan Harrisburg, PA



2. Scott Keeney Harrisburg, PA



 Corey Neff Billings, MT

September Production

All Time Record to Beat Month: \$43,409 1st Yr. Gino Tanzif Monte: 868,050 Net ALP May Ann Gaele

Name 1st Year Agent		Net ALP NG Rtn Agents				MIGA	SGA	
1,	Matthew Hogan	\$42,740	867,033	91		4	Frederick Hadayia	Durhon Oldham
2.	Scott Keeney	39,739	48,706		80.1	4	Frederick Hadayia	Durhon Oldham
3.	Corey Neff	30,376	31,321		69.3	4	Dustin Rasum	Rick Altig
4.	Ricky Thompson	28,178	31,207	88		4	Barry Dillah	Eric Giglione
5.	James Larkin	19,794	23,064		80.4	5	Theodore Pappas	Eric Giglione

YTD Production

All Time Record to Beat YTD: \$266,978 1st Yr. Mary Ann Gaelic All Time Record to Beat YTD: \$443,893 Net ALP Mary Ann Gaelic

	Name		Agent		NG	Rtn #1st Yr Agents		MGA	SGA
٠	1,	Scott Keeney	\$136,506	\$242,022		80.1	4	Frederick Hadayia	Durhon Oldham
	2.	Matthew Hogan	119,928	218,599	91		4	Frederick Fladayia	Durhon Oldham
	3.	Corey Neff	116,105	204,696		69.3	4	Dustin Rasum	Rick Altig
	4.	Steven Sequeira	105,832	156,907		81.7	2	Maurice Davies	Steve Friedlander
	5.	Eric Bailly	99,282	136,733		74.6	7	Dustin Raaum	Rick Altig

Supervising Agent selection guidelines for recognition in the Spellight are as follows: Must have one First Year Agent raded and meet all production requirements.

9

Jose Sanchez
 Woodridge, IL



Horace Johnson
 Ft. Landerdale, FL



2. Tracy Haden Houston, TX



 Diane Carrion Edison, NI



5. Michael Kowatch South Bend, IN

Sout

September Production

All Time Record to Beat Month: \$102,403 1st Yr. Eric Neal All Time Record to Beat Month: \$111,262 Net ALP Eric Neal

	Name	1 st Year Agent	Net ALP	NG	Rtn	#1stYr Agents	MGA	SGA
I.	Jose Sanchez	\$36,133	\$36,867		74.6	9	David Wang	Bob Ofson
2,	Horace Johnson	34,651	44,311		72.4	6	William Cook	Tom Williams
3.	Tracy Haden	33,005	42,295		71.8	5	Alfred O'Connor	Steve Greer
4,	Diane Carrion	30,809	34,249		77.6	9	David Hausman	Eric Giglione
5.	Michael Kowatch	30,043	32,890	90		5	Marlon Underwood	Bob Olson
6,	Tamura Ford	28,039	45,588		72,4	10	Robert Dunn	Marc Morton
7.	Danielle Holmes	26,978	32,869		82.2	5	Joshua Goodman	William Jennings
8,	Allan Gilbert	25,955	40,322		75.0	5	Denise Gilbert	Bob Olson
9.	Frank Sommers	23,889	30,625	92		4	Dorian Oldham	Durhon Oldham
10.	Jeffrey Oakman	23,799	26,130	94		3		Williams-Williams

YTD Production

All Time Record to Beat YTD: \$489,120 1st Yr. Eric Neal All Time Record to Beat YTD: \$864,620 Net ALP

#1stYr 1st Year Net ALP NG Rtn MGA Name SGA Agent Agents 1. Jose Sanchez \$255,333 \$288,663 David Wang Bab Olsen 74.6 9 2. Allan Gilbert 246,942 367,225 75.0 5 Denise Gilbert Bob Olson 3. Rob Hard 191,596 245,581 75.5 William Thompson Vic Hancock 4, Michael Nowak 186,560 262,071 73.2 3 Jim Bianchi Durhon Oldham 5. Barrett Clayton 171,347 202,430 71.2 Gregory Partee Vie Hancock 6. Diane Carrion 164,621 David Hausman 224,829 77.6 Eric Giglione 157,556 William Cook 7. Horace Johnson 216,025 72.4 Tom Williams 8. Kent Thrower 156,953 69.9 3 Alex Roland 213,481 Chris La Fond 9. James Worf 147,697 199,015 Joshua Goodman William Jennings 71.6 10. Alison King 142,105 206,881 72,5 John McCreary Furer-Whittinghill

General Agent selection guidelines for recognition in the Spotlight are as follows: Must have two First Year Agents roded and neet all production requirements.



American Income and National Income — Helping You Discover Your Leadership Potential

As a business owner, each independent contractor can choose the level of success they want to achieve. American Income and National Income periodically sponsors a Leadership Development Seminar to provide information and tools to Managers who want to build their businesses and expand their leadership roles and abilities. Some of the best leaders in the Company, our State General Agents, who have a proven history of success, as well as other speakers are brought in to provide insight and guidance that is invaluable to attendees who are eager to learn.

Topics such as Recruiting for Growth, Developing Leaders Key the to Your Success, Making the Transition — Personal Producer to Leader, Quality of Business, and Managing the Sales Week are just a few of the areas covered in the seminar.

Most of all, the Leadership Development Seminar gives Managers a chance to get refocused on growing their Agencies. It also allows them to solidify their belief in American Income and National Income. More importantly, it gives them the tools they need to make the most of their potential.

We encourage those who are interested in taking their business to the next level to inform their SGA of their interest in attending a future seminar. You have nothing to lose and everything to gain!

Take a look at what the last class of graduates from the Leadership Development Seminar had to say about their experience!

"My experience helped me get a better understanding of what a successful Manager does, and how being more consistent in implementing what I learned at LDS will assist me with my long-term goals at American Income."

Lily Tehen

"Thanks again for putting on a furtastic production for us at the Leadership Development Seminar. I don't think I have ever been better equipped to face the challenges before me, and I have never been more excited to face the trials that lay ahead."

"The Leadership Development Seminar helped me get a better understanding of the recruiting process and the major role it plays in the growth and development of my Agency."

Kathy Longbran

"The Leaderhip Development Seminar taught me that my mind set is everything. Attitude follows right behind, and vision will show you the light. I will be thrilled to apply my newfound knowledge."

Ryan Wilkie

LDS Attendees October 2004

Bachel Arma, Denick Bates, Koth Speer, Vince Bezo, William C. Burbark, Both Camplett, Androny Cannoty, Stpatisch Cas, Dane Carsion, Denico Sedera, Barrer Claynor, Han Company, Crossfor D. Davis, Devision Denistros, Tamas Foot, Clared and Grasses, Resold Carrey, John Keel, Willie Higden, Galend Hermandos, Barr Hack, George K. Jerseyan, John Keelering, Alvan King, Six Laboosee, Dave Lappan, Mile Lawryne, Dastel Liman, Kathiben Laughton, Hon-Harr, Louis, Sophen C. Madoney, Gibert Antonio Recently, Sandah Recur Ali, Gan Raine, Benedus Festio, Polita Paris, Richard Relans, Charl M. Raine, Gent Stonados, Sovers Stoog Life Then, Godiny Varybean, Span Wilkin, Doc Wold, Robby Tamachika Y., and Sm. Segier.

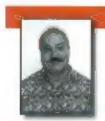


Exciting Topics to Expand Your Knowledge and Help You Expand Your Leadership Skills:

- ♦ Making the Most of Your Opportunity
- * Recruiting for Growth
- ♦ The Recruiting Process
- ◆ The Agency Resource Center
- ◆ "Opportunity Unlimited"
- ♦ Management Reports
- ♦ Leads Your Most Valued Asset
- + Lead Sources and Referrals
- Maximizing Your Agents' Potential
- ♦ Field Training
- ♦ Quality of Business and Agent Retention
- ◆ Coaching Your Team
- ♦ John Maxwell's 21 Laws of Leadership
- ♦ Making Success Happen
- Playing to Your Potential
- ♦ Recruiting 101
- ♦ Nine Characteristics of an Emerging Leader
- Values of a Great Sales Meeting
- ♦ Opportunity is Knocking; How Will You Answer?

And Much, Much More!





1. Frederick Hadavia Harrisburg, PA



2. Af O'Connor. Houston, TX



2. Dustin Venekamp Santa Rosa, CA



4. Jason Mullo Middleton, CT



5. Jim Bianchi Rochester, NY

September Production

All Time Record to Beat Month: \$190,653 1st Yr. Slav Bitman

All Time Record to Beat Month: \$250,859 Net ALP Jim Bianchi

	Name	1 st Year Agent	Net ALP	NG	Rtn	# 1st Yr Agents	SGA
1.	Frederick Hadayin	8136,310	\$165,103		73.2	14	Durhon Oldham
2.	AJ O'Connor	130,924	158,187		72.6	22	Steve Greer
3.	Durtin Venckamp	111,238	110,581		70.8	24	Altig-Orlovic
4.	Jason Mollo	90,580	83,640		69.1	13	David Zophin
5.	Jim Bianchi	83,410	143,663		76.5	17	Durhon Oldhum
6.	Kevin Surles	71,450	72,042		68.4	17	David Zophin
7,	Barry Dillah	70,658	69,967		68.7	19	Eric Giglione
8.	John McCreary	67,797	79,796		67.8	18	Furer-Whittingbill
9.	Marcus Smith	60,189	68,088		67.6	15	James Surace
10.	David Wang	57,673	92,069		76.7	16	Bob Olson

YTD Production

All Time Record to Beat YTD: \$1,705,178 1st Yr. Slav Bitman

All Time Record to Beat YTD: \$2,168,283 Net ALP Paul Rumbuc

		Name	1st Year Agent	Net ALP	NG	Rtn	#1stYr Agents	SGA
٠	1.	Jim Bianchi	\$859,519	\$1,238,169		76.5	17	Durhon Oldham
+	2.	Frederick Hadayia	683,428	847,506		73.2	14	Durhon Oldham
	3.	Jason Mollo	607,906	600,754		69.1	13	David Zophin
	4.	Dorian Oldhum	594,786	997,234		76.1	8	Durhon Oldham
٠	3.	Dustin Venekamp	571,792	589,954		70.8	24	Altig-Orlovic
	6.	Kevin Surles	563,216	618,287		68.4	17	David Zophin
	7.	John McCreary	524,026	702,657		67,8	18	Fuser-Whittinghill
	8.	Joshua Goodman	489,584	.599,678		70.5	11	William Jennings
	9,	AJ O'Connor	489,314	624,294		72.6	22	Steve Greer
	10.	Erik Graham	437,846	1,060,789		78.0	8	David Cohen

Master General Agent selection guidelines for recognition in the Spatight are as follows: Must have four First Year Agents coded and meet all production requirements.

\$Show Me the Money\$

Qualifier	SGA	Bonus Amoun
Theresa Bellajaro	Rick Altig	\$4,537,20
Marthew Hogan	Durhon Oldham	\$4,234.88
Upinder Bhinder	Rick Altig	\$4,191.52
Rudi Camenzind	David Cohen	\$3,538,80
Edwin Flores	David Cohen	\$3,471.87
Stephen Perotti	Jaroft-Fon	\$3,233.91
Ruben Soberanes	Jatoft Fori	\$3,227.92
Lance Brown	Steve Hartman	\$3,132,15
Max Quasem	David Cohen	\$3,093.80
Marlon Underwood	Bob Olsen	\$3,053.60

Qualifier	SGA	Bonus Amount
Frederick Hadayia	Durhon Oldham	£15,035.93
AJ O'Connor	Steve Greer	\$10,822.40
lim Bianchi	Durhen Oldham	\$7,524.87
Dustin Venekamp	Altig-Orlovic	\$7,246.07
ason Mollo	David Zophin	\$7,111.77
Doreen Ryan-Fori	Jatoft-Fori	\$6,15B.94
Bill Cook	Tom Williams	\$5,326.10
Dorian Oldham	Durhon Oldham	\$5,117.71
Barry Dillah	Eric Giglione	\$4,961.82
Dustin Baxter	Geneser-Geneser	\$4,775.36

PR Bonus*										
Qualifier	SGA	Bonus Amount								
Mark Gagliardi	Jatost-Foti	\$1,891.33								
Al Wall	Josh Chalom	\$1,782.27								
Vivian Dwyer	Altig-Hay	\$1,479.20								
Malka Arony	Steve Hartman	\$1,240.16								
Rona Pileggi Spano	Hob Olson	\$899,36								
Becky Cutler	Bill Jennings	\$769,80								
Richard Case	James Surace	\$747.92								
Susan Gilbert	Bob Olson	\$717.48								
loseph Galusha	Durhon Oldham	\$715.70								
Kenneth Altizer	Marc Morton	\$695.70								
Total PR Bo	nus Paid: \$22,559.32 41 PR	Reps Qualified								

^{*} Only the top ten qualifiers in each bonus category are shown. A full list of bonus qualifiers is provided on the inserts accompanying this magazine.



American Income and National Income's First Ever Public Relations Summit

We are excited to announce our first ever Public Relations Summit Meeting to be held in Waco, Dec. 10-11, 2004. Never before has our entire PR Team been gathered together all in one place to plan, strategize, and train for a phenomenal kick-off for the new year.

Summit Overview:

Day one kicks-off with discussing our vision and mission for 2005. Our guest speakers will include the Honorable Jim Wright and OPEIU Local 277 President, Becky Turner who will punctuate the day.

Day two will feature our Founder and Chairman Emeritus, Mr. Bernard Rapoport, an introduction of a brand new PR Development Resource, and a series of educational sessions certain to peak your success in 2005.

New Representative Training:

First year representative training is set for Thursday, Dec. 9 and is for all PR Representatives who joined the PR Team in 2004. If you qualify for this category, you will want to make travel arrangements to arrive in Waco on Wednesday, Dec. 8, 2004.

Register now!

To get a registration form go to www.ailife.com/Agency/PR/PR_Summit_%20Registration.pdf and fax the completed form to 254-741-5770. Be sure to book your travel plans early!

Join us for two historic and unforgettable days as we build camaraderie, team spirit, and momentum to move into 2005.

Plan for Your Journey to the Top!

Mark Gagliardi with the Jatoft-Foti Agency Named Labor Activist of the Year



On Sept. 17, 2004, Mark Gagliardi, a PR Representative with the Jatoft-Foti Agency, was named Labor Activist of the Year for Contra Costa County at the AFL-CIO's Labor-2-Labor Dinner.

Mark was honored after delegates representing over 80,000 union men and women in Contra Costa County voted to recognize the work he does for his fellow union members.

Mark is a steward with OPEIU Local 277 and maintains a food bank for striking union members. He has participated in dozens of picket lines throughout California and can usually be seen walking those lines with a bullhorn.

Mark is also known for the "Shoot for a Cure" charity which raises money for the Leukemia/Lymphoma Fund.

Hon. George Miller, California State Congressional Representative, honored Mark for this designation by saying, "When union men and women speak about a revitalized union movement in our nation, it is people like Mark Gagliardi who represent that new spirit,"

Mark joined American Income Life and OPEIU Local 277 in September 1999. In 2002, he became a Public Relations Representative.

Mark is a delegate to eight Northern California Central Labor Councils. In 2003, he was elected to the Executive Board of the Contra Costa Central Labor Council.

In October 2003, Mark was appointed Chief Steward of the Western U.S. for OPEIU Local 277.

Again join us in congratulating Mark on this most distinguished honor,

State General Agents



CATEGORY		SEPTEN	BER	PROD	UCTION			YE	R TO DAT	E PRO	DOUCT	ION
SGA	1st Yr. Agent	Standard	Qity. Adj.	% of Stdrd.	NetALP	NG	Rtn.	1st Yr. Agent	Standard	Qity. Adj.	% of Stdrd.	Net ALP
Durhon Oldham	\$387,988	\$273,240	45	187	\$646,935		76.6	\$3,029,448	\$1,912,680	45	203	\$4,766,323
Geneser-Geneser	275,564	207,240		133	332,018		68.6	3,047,413	1,865,160		163	3,959,970
Bob Olson	215,638	175,560		123	363,948	85		1,060,339	809,160		131	1,836,126
Eric Giglione	402,572	347,160		116	\$47,299		71.5	3,216,744	3,736,920		86	4,683,567
Rick Aftig	680,021	677,160		100	1,191,136		70.7	7,415,295	6,019,200		123	5617,774



CATEGORY II		SEPTEMBER PRODUCTION			YEAR TO DATE PRODUCTION			ION				
SGA	1st Yr. Agent	Standard	Qity. Adj.	% of Stdrd.	Net ALP	NG	Rtn.	1st:Yr. Agent	Standard	Qhy. Adj.	Stord.	Net ALP
David Zophin	\$195,844	\$96,360		203	\$218,149		70,1	\$1,358,021	5 867,240		157	\$1,549,756
Steve Greer	131,647	96,360		137	163,756		67.2	664,414	806,520		62	950,350



CATEGORY III	SEPTEMBER PRODUCTION				YEAR TO DATE PRODUCTION					ION		
SGA	1st Yr. Ayent	Standard	Olty.	% of Stard.	Net ALP	NG	Atn.	Tst Yr. Agent	Standard	Oivy.	% of Stand.	Net-ALP
Vic Hancock	\$79,856	\$75,240	25	131	\$101,201		72.4	\$824,869	\$677,160	25	147	\$1,052,943
James Surace	81,793	75,240		109	146,766		72.6	741,803	650,760		114	1,312,071

^{*} Note: The Quality Adjustment is based on a five percent increase of the Percent of Standard for each point an SGA is over the Company's average Retention rate given the SGA is also at 100 percent or better for YTD Percent of Standard. In addition, for an SGA to be considered as meeting minimum standard, the SGA must also be at 100 percent of First Year Standard including positive growth in Net ALP compared to the previous year.

State General Agents



CATEGORY IV		SEPTEMBER PRODUCTION				YEAR TO DATE PRODUCTION						
SGA	1st Vr. Apont	Standard	Otty.	≒ef Stdrd	Net ALP	NG	Rtn.	1st Yr. Agent	Standard	Olty. Adj.	% of Stard.	NetALP
Bill Jennings	\$89,997	\$ 62,040	20	165	\$144,215		71.8	\$891,660	\$558,360	20	180	\$1,149,187
Chris La Fond	69,182	62,040	45	157	103,759		76.4	620,398	558,360	45	156	1,032,397
Altig-Martyn	75,873	62,040	10	132	124,726		69.4	675,522	558,360	10	131	1,081,588



CATEGORY VI	SEPTEMBER PRODUCTION			UCTION			YEAR TO DATE PRODUCTION				ON	
SGA	1st Yr. Agent	Standard	Qity. Adj.	% of Stdrd.	Net ALP	NG	Rtn.	1st Yr. Agent	Standard	Qity. Adj.	% of Stdrd.	Net ALP
Slav Bitman	\$88,442	\$18,480		479	\$82,563	98		\$88,442	\$18,480		479	\$82,563

^{*} Note: The Quality Adjustment is based on a five percent increase of the Percent of Standard for each point an SGA is over the Company's average Retention rate given the SGA is also at 100 percent or better for YTD Percent of Standard. In addition, for an SGA to be considered as meeting minimum standard, the SGA must also be at 100 percent of First Year Standard including positive growth in Net ALP compared to the previous year.

MONETARY DONATIONS

American Income & National Income

- Gave \$2,000 to the Guide Dogs of America Annual Wildam W Winpisinger Charity Event.
- Donated \$2,500 to Martin J. Maddalom Tribute Dinner.
- Donated \$2,500 to the Community Action Partnership.
- · Contributed \$1,000 to the Texas AFL CIO

Rick Altig Agency

- Donated \$1,000 to the Alaska AFL-CIO.
- · Gave \$450 to the MGFU.
- Gave \$125 to IBEW Local 551
- Donated \$500 to IBT Joint Council 52.
- · Donated \$300 to NFLPN scholarship fund.
- · Gave \$220 to the Memphis Labor Relations
- Contributed \$160 to Bel. South/CWA/United Way
- . Gave \$250 to the London District Labor Council.
- · Donated \$200 to the Waterloo Regional Labor Council.
- · Gave \$900 to the Teamsters.
- Gave \$200 to JBI'W 659
- · Contributed \$200 to CIA 2851,
- Donated \$200 to Boise Centra, Trades & Lisbor Council.
- Gave \$100 to Saskatchewan Snowmobile Association
- Contributed \$182.83 to USWA 1938
- Donated \$69.99 to RWAW 49
- Gave \$149.99 to LIUNA 296.
- Gave \$129 99 to IBEW 125
- Donated \$129,99 to CWA 7901
- Contributed \$89,97 to BBZ 500
- Gave \$79.98 to OPCM 555
- Contributed \$79.98 to IBI 81.
- Contributes \$79.98 to IBFW 48.
- Donated \$79.98 to IAM Guide Dogs.
- Gave \$209 98 to CJA 2154
- Gave \$209 98 to the AFSCME.
- Donated \$209 98 to USWA 6163.
- Donated \$199.99 to IBFW 280.
- · Donated \$500 to FCU
- Contributed \$200 to IBEW Local 73
- . Gave \$100 to the Victoria Labor Council.
- Contributed \$100 to the Spokane Regional Labor Council.
- Contributed \$96.88 to the MGEU.
- Donated \$600 to UFCW 1995

Rick Altig Agency Cont.

- Gave \$100 to ATU 1505
- Gave \$70 to IBEW 76.
- · Contributed \$100 to IUOE 612.
- . Gave \$1,150 to the AFL-CIO
- Contributed \$500 to the Labor Management Conference.
- . Contributed \$175 to the CUPE.
- Donated \$100 to SOAR Chapter 2.
- Gave \$175 to the Sudbury District Labor Council.
- Contributed \$500 to the Labor Management Conference.
- Contributed \$1,000 to the Manitoba Nurses Union.
- Donated \$80 to UFCW 832.
- Gave \$450 to the Teamsters 213,
- · Contributed \$500 to the IBEW golf tournament.
- . Contributed \$150 to the Alberta Fish & Game Association.

Altig-Hay Agency

Donated \$400 to the Virginia AFL-CIO.

Slav Bitman Agency

. Donated \$400 to the North Carolina AFL-CIO.

Mark Hancock Agency

- · Contributed \$100 to the NE Indiana Labor Council.
- · Contributed \$50 to the A. Philip Randolph fund.

Robert Hughes Agency

Contributed \$382 to the Union Community Fund.

Jatoft-Foti Agency

Contributed \$2,500 to the California Labor Federation.

Jim Surace Agency

- Contributed \$100 to USWA 2155
- . Contributed \$50 to the Truck Driver's Union Local 407

David Zophin Agency

- . Contributed \$1,500 to the Connecticut AFL-CIO
- . Gave \$250 to the ULA
- Gave \$200 to IAM District 26.

Total \$27,286,49



Bo Gentile

Reers me C. Derempment

Take Control — Personal Recruiting is Key

As the seasons are changing and a chill is setting in the air, football is in full swing, and the holidays will be here before we know it. Given this, how many of us will go and do holiday shopping or go out to eat with friends or family? The reason I ask, is we all will probably come in contact with several people who will demonstrate the skills needed to be successful at American Income and National Income.

The reason I point this out, is that time and time again, the retention numbers of personal recruits are significantly higher than those recruited through traditional methods — internet, job fairs, and newspaper ads. I think this happens because you take ownership of that recruit from the minute you meet them. And from the moment they step into the office, in a way, it is you "vouching" for how good the opportunity is. Plus, you will personally back up the information and career promises you make. Therefore, you take a vested interest in their success. In turn, the new personal recruit is focused on not letting you down. They want to make sure you never rethink the choice you made in them, or in choosing them to work for this Company.

As a Manager with American Income or National Income, you should always challenge yourself to be sure that during the last quarter of the year you will bring in at least one personal recruit.

Think about that commitment. If every Manager sets that type of goal, you would see Agencies grow across the board. Not to mention that the retention of those Agents would be outstanding.

I understand that everything, or almost everything, at American Income and National is driven by some type of bonus, whether it be the Retention Bonus, the Leadership Bonus, or Convention. There is always something driving all of you to reach your goals. So why should personal recruiting be any different?

This is why, I am proud to announce, beginning Jan. 1, 2005 we will have in place a Personal Recruiting Bonus. The details are still being fine-tuned and in the next two issues of *Spotlight* we will explain in full detail how this Personal Recruiting Bonus will work, and how you can ensure to get in on this bonus.

Recruiting and retaining Agents in your hierarchy is the key to your development as a Manager. Putting the retention numbers in your favor by making sure you are personally recruiting along with all of the other traditional methods will ensure you grow as a Manager and continue to take your career to the next level

Be sure and watch over the next two months for complete details on the

NEW PERSONAL RECRUITING BONUS!



Debbie Enstedt Winnipeg, MB



Al Wall Tironto, ON



Vivian Dwyer Glen Allen, VA



Malka Arony Phoenix, AZ



Catherine Briggle Phoenix, AZ



Kelly Bittle Maamelle, AR



Richard Case N. Royalton, OH

September Production

PR Manager	Nertal	-death
1. Debbie Enstedt	12,975	Rick Alug
2. Malka Arony	8,345	Steve Hartman
3. Brenda DiSomma	3,789	Eric Giglione

YTD Production

PR Manager Ner Garder + 9GA							
°1 Debbie Enstedt	135,275	Rick Altig					
*2. Brenda DiSomma	47,051	Eric Giglione					
3. Charles Hill	37,350	Jatoft-Foti					

Month: 18,960 cards have Georgic

T verso		
1. Al Wall	4,702	Joshua Chalom
2. Vivian Dwyer	2,953	Altig-Hny
3. Kenneth Altizer	2,678	Marc Morton
4. David Blaisdell	2,225	Rick Alug
5 Robin Andrade	1,977	David Zophin

Category B	No. Cards	\$GA====
L. Malin Arony	5,697	Steve Hartman
2. Catherine Briggle	2,380	Steve Hartman
3. William Gibson	2,260	Paul Rumbuc
4. Timothy Fare	2,120	Paul Rumbuc
5. Casandra Robinson	1.067	Altig Martyn

YTD: 61,879 cards Denise Bowyer

G i	ofeey th	Nu:Gaide	*BSA
°1,	Brenda DiSomma	21,681	Eric Giglione
42.	Frances Christie	20,259	Rick Altig
3,	Vivian Dwyer	18,897	Altig-Hay
4	Mark Gagl ardi	18,684	Jatuft Feri
5	Richard Meshulam	17,670	David Cotten

Carefully 15	Plus Circle	464
*1. Malka Arony	22,527	Steve Hartman
*2. Brenda Swecker	15,942	Chris La Fond
3. Mario Soljan	13,425	Steve Friedlander
4. Laurie Onssch	11,627	Manone & Alfig
5 % or may Farr	y 183	in ERender

All Time PR Group Production Record

Month 55 groups V man Duxes

Category C	-Greep!	100/
1. Kelly Buttle	14	Chris Wittenbach
2. Richard Case	12	James Surace
3. Gary Silberman	R	Gleb Ostrovsky
4. Cheryl Cook	8	Durhon Oldham
5. Renee Flannery	8	James Surace

All Tinto PR Group Production Recon-

YTD: 103 groups V san Davet

Catalory #	in Geve puri	188A
*1 Cheryl Cook	87	Durhon Oldham
*2. Richard Case	68	James Surace
3 Waltam Slocum	68	Ja nes Surace
4. Krissa Hensley	65	Marc Morton
5. Susan Fuldauer	55	Mark Hancock

Category A = SGA categories one and two. Category B = SGA categories three, four, five and nit. Category C = Top number of group credits agreet from all SGA categories. Public Relations Manager selection guidelines for recognition in the Spotlight are as follows: Must have two PR Representatives coded and meet all production requirements. Also, please note, the number of leads will be used to break a tie as Category C.



Public Relations Bonus

Must Contract	\$1,891.3
Mark Gagliardi Al Wall	\$1,891.3
Vivian Dwyer	\$1,479.20
Malka Arony	\$1,240.16
Rona Pileggi Spano	\$899.36
Becky Cutler	\$769.80
Richard Case	\$747.92
Susan Gilbert	\$717.45
Joseph Galusha	\$715.70
Kenneth Altizer	\$695.40
Timothy Farr	\$690.98
Rence Flannery	\$690.7
Robin Andrade	\$627.5
Erin McKee	\$619.5
Patri Morgan	\$576.50
Krissa Hensley	\$538.90
Marian Crawford	\$494.8
William Gibson	\$509.4
Brenda Di Somma	\$469.68
Mario Soljan	\$443,4
Brenda Swecker	\$393,45
Charles Hill	\$383.19
Leo Van Den Bussche	\$355,56
Frances Christie	\$355.15
Catherine Briggle	\$349.40
Donald Spohn	\$349.30
Suzanne Powers	\$335,90
Robin Denham	\$322,50
David Blasdell	\$313.29
John Wilkinson	\$309.90
Jenny Williams	\$266.13
Jacqueline de Vooght	\$260,24
Laurie Onasch	\$238.5
Larry Lozano	\$226.3
Erica Dalager	\$224.96
Irene Ruryez	\$219.3
Sandra Johnson	\$217,40
Mary Hinterberger	\$216.37
Lou Nell Busby	\$211.86
Gabrielki Klett	\$205.33
George Futenthold	\$205,0

JANUARY SEPTEMBER OCTOBER NOVEMBER

Total \$22,559.32



Leadership Bonus

September Bonus Qualifiers

Fred Hadayin	\$15,035.93	Jeff Dinocento	\$1,732.03	Galariel Hertstades	6292.72
Alfred O'Connox	\$10,823,40	David Ashrongo	\$1,623.91	Face Bailly	\$287,36
Jim Bianchi	\$7,524.87	Kevin Appenanty	#1,619.57	Michael Zora	1283.80
Dustin Venekamp	\$7,246.07	Matthew Hogue	\$1,602.74	Randy Downs	\$282,88
Jason Mollo	\$7,111.77	Jeff Kilman	\$1,576,70	Robert Boyer	\$274,03
Dorren Foti Ryan	\$6,156.94	Andrew File	\$1,558.94	Benjamin Facks	\$271.69
Bill Cook	\$5,326.10	Ryan Wilkie	\$1,558.86	Dennis Codens	5270,60
Dorian Oldham	\$5,117.71	Brandon Ito	\$1,499.60	Zachary Fruil	\$269.13
Barry Dillah	\$4,961.82	Jerold Madagerman	\$1,481.95	Desire Phillips	\$267.13
Dustin Baxter	\$4,775.36	Scott Keeney	\$1,474.10	Donnie Nales	\$252.69
Curt Snow	\$4,272,47	Glen Thompson	\$1,469.23	Eruese Wilmork	\$252,47
Kevin Surles	\$4,167,22	William Harris	\$1,395.58	Charl Cantella	\$251,15
Jason Schlomann	14,040.58	Herenz Johnson	\$963.09	Vincene Terrie	\$250,83
Joshua Goodman	\$3,826.55	Tracy Haden	\$900.77	Ross Methow	8247.69
James Logan	63,783.54	Willie Hayden	\$845.03	Concelor Davis	\$246.94
David Wang	\$3,673.09	Corey Nell	8819.93	Tommy Oh	\$246.30
Alex Roland	\$3,326.42	Clutteropher Fave	\$749.05	Timethy Clark	\$245.87
Duerin Reaum	\$3,321.89	Diane Carrion	\$713.10	Susanne Munro	\$243.36
Lawrence Hanck	\$3,140.49	Frank Sommon	\$712,43	Seon Zell	1241.29
Susan Reigh	£3,113.43	Thomas Hedges	\$697.64	Alama King	\$241,12
Stoven Jakobezak	\$3,099,18	Steven Salabury	B691.67	Meneko Perakia	8237.24
Murion Underwood	\$3,071.62	Kathleen Loughram	8684.10	Wale Ajala	8235.44
Christopher Hernanden	\$3,066.96	Kens Threswer	\$607.37	Jedidinh Scott	\$232.96
Hal Herman	\$3,036.78	Brian Colheck	\$557.87	John Keiderling	8228.47
Linda Amento	82,998.93	Table Bradley	4535.62	Mary Ann Gsetic	1227,34
Reinn Traboulity	\$2,989.91	Dymick Bisses	8530.41	Kevin Leonard	\$212,77
Kounsel Appeals	12,935,44	Momodou Sonto	\$519.63	Howard Wilson	B192.63
Mair Dworak	\$2,932,46	Ricky Thompson	\$514.70	Wes Elder	\$173.93
Vedean Pipinte	\$2,894,96	Janua Luckin	\$512.50	Jesnifer Downey	#156.83
David Hamman	\$2,876.02	Lorens Harriere	\$493.00	Danielle Holmes	\$150.71
Don Wold	\$2,804,49	Jone Sanchex	\$491.50	Latonya Turker	\$105,32
Masc Rosen	\$2,761.76	Mark Gorman	\$486.91	Lazarus Kehets	\$57.12
Alan Conquest	\$2,636.55	Torony Richardson	\$460.97		
Marcus Smith	82,473.43	Michael Nowak	\$385.09		
Matthew Wolfanger	\$2,449.45	Nacholas Suboleska	\$379.27		
John McCreary	12,415.31	Michael Roward	\$360.21		
Theodore Pappas	\$2,402.77	Darrett Clamon	\$359.95		
Micali Cohen	\$2,396.79	Farrick Jakelski	\$345.54		
Chad Roehm	\$2,300.56	Bradley Kulak	5337,74		
Caria Miller	\$2,273.55	Abdolhadi Badenddine	\$329,69		
Gregory Partes	\$2,226.29	James Secie	\$326,50		
Richard Spicer	\$2,193.35	Kathal Unfail	\$322.18		
Navarro Simmons	\$2,143.40	Dunny Robinson	\$315,83		
Philip Prets	12,004.64	Tangalag Nyamochir	\$315.51		
Bill Hayer	\$1,595.79	Gury Fix	\$315.15		
John West	\$1,976.07	Frank Silvera	\$311.80		
Monique Lave	\$1,973.69	Philip LaCross	\$301.79	Total	\$226,433.47
Daniel Pavek	\$1,845.09	Mathew Hast	\$296.72		

Spotlight October 2004 | Come Together

Retention Bonus

QUALIFIER	BONUS	ASH
Theresa Bellajaro	\$4,587.20	
Matthew Hogan	\$4,234.88	\$348.00
Upinder Bhinder Rudi Camenzind	\$4,198.5Z \$1,538.60	5236.30
Huai Camenzino Edwin Flores	\$3,471.87	
Stephen Perotts	\$3,233.91	\$159.96
Ruben Soberanes	51:217.92	\$143.76
Lance Brown	53,112.15	
Max Quasem	\$3,000.00	
Marion Underwood	53,054.60	
Timothy Cruise	52,961,72	
Robert Ulreich John Martin	52,94(1.60) 52,819.60	5210.53
Meneluo Perakis	52.808.39	34 40.33
Howard Heron	32,721.4)	1181.16
Charles Higgs	\$2,611.99	\$215.02
Pablo Pirela	\$2,686.41	
Joaquin Santos	52,647,90	and on
Derrick Bales	52,620,40	23.6112
David Thornton	\$2,594.80	
Al-Karim Walji Haylee Nye	\$2.581.99	5119.54
Arthur Greene	\$2,511.21	5197.57
Aaron Webb	\$2,476.04	\$200.07
Alex Hulen	\$3,465.82	
Reth Snow	\$2,453.36	
leve Foti	\$2,439.20	
loshun Goodinal)	\$2,418.59	59435
Andrew Lintoli Diniar Rashinia	\$2,415.09	3114.30
Concelor Dayls	52,403.16	5141.76
Inzhou Zhau	\$7,367.21	-1-1-1
Rodney Mon	\$2,058.66	5179.09
hristopher Stephens	\$2,299.59	\$137,97
Alfan Gilbert	\$2,298.72	1-5-
Travis Scheldegger	53,707,20	\$745.29 \$154.09
cott jordan	\$2,740.67 17,232.20	5236.83
James Davis David Famaway	52,707.28	5108.08
Muria Espesito	\$2,169.44	2190 80
Assell Lewis	52,191.19	1221.11
Anthony Mele	52,126.86	3254.52
Storia Squelvez	\$7,100.45	
Scott Renniney	52,096,65	
lerivella Pereira	57,003.76	
Mack Bell	52,075,18	
David Lostine Crystal Valentine	\$2,001,12 \$2,008.94	
Mary Ann Gaelic	\$1.987.53	1180 16
William Burbank	\$1,577.10	5241.02
Daniel Potilechio	\$1,950.21	\$154.51
Valcolm McCall	21,931.96	
Michael Perkins	81,880 JH	******
Paulo Rosa	57,870.48	5152.54
Annetta Patterson John Sill	\$1,856,79	5178.23
Permi Hollins	\$1,827.54	2114423
aria Miller	\$1,810.04	
eff Debitak	31,806.16	3134.75
teven Zechman	57,791.92	5147.81
Anunca Davies	11,282.10	1239.36
Anthew Hart	51,738.50	
Teven Salisbury	\$1,750.50 \$1,764.42	
ames Schneider II Saeideh Nessar	51,744.37	
octivey Ward	277.522	5114.55
homas Vanosdol	37,776.09	5171.30
obert Seeber	55,711.03	5233.90
andy Downs	31,725.76	\$19E.84
set felt	51,722.56	
enenie Adams	53,731.80	
ariton Lear	\$1,301.78 \$1,992.60	5119.48
Sathleen Loughran with Germany	31,692.00	211540
Sathew MacCannell	51,663.52	
tichael Snaw	\$1,680.00	
yrsten Brawner	\$1.6\ L85	
Ichard Reed	31,60,44	
licholas Soboleski	\$1,616.09	
larbara Borner	51.625.25	(317.00
on Hanec	\$7,613.50	Ω17.0h
Oluwakemi Ogundipe	51,612.36 51,576.89	\$152.89
uliana Osique uliu Aprahamian	51,5/5.14	\$127.76
cort Shields	\$1,572.10	\$194.10
enjamin VanFossen	\$1,561,79	
ouls Costa	\$1,555.95	
cott Sonnenberg	\$1,550.27.	\$108.85
David Garrett	\$1,548.37	
licholas Wasche	\$1,547.05	
arnes Oslo	\$1,540.32	\$154.72

Keteniw	n bonus	
QUALIFIER	BONUS	A&H
David Solomonov	\$1.519.D1	
Alfred Brenner	\$3.55EAS	
Larry Malitz	\$1,537.05 \$1,536.30	\$16E54
Sylvia Freeman	\$1,515.61	THE SA
Benjamus Mancillas Philip Anderson	\$1,511.15	
Kimberly Martin	51,522.31	\$122.58
James Worl	13,521.10	\$111.40
Susanne Monet	\$1,594.40	\$214.40
Armold Lacaviello	\$1,496.76	\$166.64
Thomas McElwee	51,487.28	\$134.28
George Sturge	\$1,479.53	444.00
Joel McNett	11,476.36	\$143.56
Zachary Frail	\$1,474,24	\$167.95
Hal Herman Joey Kennedy	51,471,55	4100.22
Joseph Callahan	\$1,471.20	
Daniel Phanes	11,465.70	
Christopher Fave	\$1,469.44	\$146.39
Roger Hotz	51,463.40	
Thomas Conodly	\$1,448.00	\$1(0.52
Kelly McDonald	\$1,410.50	
Rebecca Shandrour	\$1,412.45	
Zulfikar Bhukere	\$1,431.46	4414.41
Jenniler Gilbert	\$1,427.50	\$136.43
Phillip Humbel	51,427.56	\$17.38
Rosalie Zwicktr Jone Wells	\$1,425,60 \$1,416.96	\$173.92
June Wells Buruld Gurney	51,416,74	\$170.30
Honald Kastner	\$1,411.50	\$184.95
Marthew Wollanger	11,410.24	\$180.32
Navember Stellma	\$1,600.08	
Douglas Bauknecht	\$1,402.88	
William Balley	51,402.12	\$110.00
Leigh Lockings	\$1,490.37	\$107.42
Curt Snow	\$1,000.32	
Sluwe Richmond	\$1,585.60	
Scott Keeney	\$1,305.50	\$130,20
Yvonne Hernandez	51,378.08	
Melanie Welf	\$1,377,32	4000.00
Monigue Ouvignon	\$1,375.30	\$108.00
Kelly Dubose	\$1,071,12	1 51.97
Steven Strang	\$1,800.81	\$151.97
Karen Rogers	\$1,369.20	\$146.40
Jason Guntett	51,752.40	3 1195 100
Horace Johnson James Richwese	53,341,78	5108.30
Eric Dionne	\$1,333.00	3-150.70
Adam Smith	\$1,336.26	5103.66
Exther Lee	\$1,00,74	5107.46
Christopher Commengs	\$1,318.00	
Region Reproblemen	\$1,315.52	
Neva Conley	\$1,108.00	
Mark Blever	\$1,354.80	
German Johnson	\$1,391.76	\$100.57
Actor Quirnson	51,301.44	
Tony Clerk	\$1,298.46	195.04
Cynntics Wilhelms	51,283.56	
Karl Schuckert	51,276.76 13 398.76	
Benjamin Farkas Tasha Fucker	\$1,268,76 \$1,268,90	
Riciando Ferreira	51,262.16	
Peler Chenni	51,258.96	
Russell Marels	51,248.96	
David Wang	51,246.56	
Samuel Calvern	51,245.60	
John Nemerlh	51,236.34	
Raymund Chick	51,231.90	
Eli Mickenzie	\$1,230.18	
Pat Abeni	51,222.05	
Alshin Heidarikooshan	51,270.52	
Larry Wright	51,218.42	
Anchael Leith	\$1,211.68	5134.79
Grantost Marsow Gordales Brantost Powell	51,711.96 51,210.41	212434
Bractons Powell Frany Haden	\$1,207.30	
Ouved Ackerman	51,301,30	
David Hausman	51,200/6	
lebadiah Kilmer	\$3,195,94	1351.99
Krista Thienie	\$1,795.74	
Iomas Thundiyil	\$1,194.10	
Donald Shuck	51,396.80	\$102.12
Fravis Van de Berghe	51.185.86	
Michael Lau	\$1,184.40	
Tarwo Daisi	\$1,881,20	
fotos Derasier	\$3,171.51	\$107.64
Paul Mahoney	\$1,0/2.42	3127,01
Richard Delangis	54,176,45	734
Cleveland Greaves	\$1,167.38	586.30
Noah Altinburgh	\$1,165.12	\$90.57
Edward Hanna	\$1,161,39	\$115.78

QUALIFIER	BONUS	A&H
Lorena Barriere	\$1,159.35	
Innocent Ökeke	\$1,158.82	
Oun Rawn	\$1,154.27	(0) 02
Brandon Elder Marko Vujadin	\$1,147.85 \$1,146.60	583.82 5118.30
Jody Osbarne	\$1,143.78	5B1.00
Thomas Reddoch	51,142,40	
Michael Loewen	\$1,140.92	9112.64
Andrew Johnson	\$1,131.68	5102.41
John Franklin	\$1,729.96 \$1,757.05	585.36
Gregory Stard Tesentiah James	\$1,102.42	5104.72
Andrew Graff	\$1,101.98	5111.37
Jay Meyer	\$1,100.54	51,78,31
Jeremy Well h	\$1,100.14	
Shannelle Hardy	51,098 0.7	
Karherine Leblanc	\$1,096.37 \$1,091.57	
Kendra Roberts Mindy Guisewite	\$1,000.57	
Richard flefano	\$1,087,5B	
Donna Murray	\$1,087.57	
Sean White	\$1,081,47	
Volodymy* Berevyanyy	\$1,079.78	
Michael Shaffer	\$1,067.33	
Gary Pino Chris Lutz	\$1,096,74	
Jedidiah Scott	51,044.67	
Gordon Roschku	\$1,041.25	
Tamara Ford	\$1,040.91	
Christy Start	51,040.73	\$114.75
Kenneth Stringer	\$1,016.75	
Carl Boldon	\$1,026,87 \$1,013,54	
Jovan Cartel	51,011,79	
Lori Yeilding Rachael Soto	\$1,011,34	
Niman Singh	\$1,007.10	
David Thumpson	5991,33	
Nolan White	\$007.37	
William Childress	5996.49	
Glenn Snowilen	59% 05	4110.43
Benoit Occesare	\$971.05 5983.32	\$45.45
Dennis Muth Keith Correell	SWL), 93	
Patrick Pariti	5977.86	
Richard Menga	\$07(1.90)	\$91.80
Stephen Poye	5991.10	\$10.27
Mark Butler	5962.45	\$80.45
Jamie Fields	5044.35	\$110.65
Joseph Coarsey John Direct	9913.85 \$917.90	\$114.35
Marcus flautista	\$711.41	330'12
William Gordon	\$210.78	
Luke Squires	5924.26	
Linda Postel	\$927.55	\$81.75
Robert Herney	\$210.38	
Douglas Zigby	\$910.13 \$900.93	
Bryan Johnson Joshua Harris	59815.95	593.35
Frank Lindal	\$902.55	222.03
Kristen Strong	\$807.20	
Claudia Rodriguez	\$195.39	
John Moran	\$895.18	
Cody Sheater	08.0002	
Brian Dorsey	\$485-20 \$881.30	
Barry Bolden Clayton Frost	1871.60	
Eric Tuttobene	\$874.50	534 15
Thomas Tulowiecki	\$471.23	
Thomas Hedges	\$873.20	
Michael Halkiwlez	\$870.60	
Jacob Obie	Sank all	
Kelly Tippert	\$864.90	
Africk Johnson Heather Hewitt	\$859.50 \$857.50	
Michael Redard	5454.70	
Pearl Sullivara	\$854.70	
Lily Tchen	5852.61	
Chad Roelus	\$847,70	
Brian Varney	5H47 5D	
Scatt Water	5842,20	
Nebecca Koets	\$841.90 \$841.72	
Madlyn Woodyard Kimberly Mals	SR41,30	
Aichard Wu	5840.40	
James Hico	\$834,90	
Marcandre Mimeault	\$832.00	
Ebony Williams	\$837,40	
Grian Hellman	\$107,50	
Walliam Wessels	5876.50	
Galina Mikolova	\$822,00	
Donald Goodman	\$819.00	

Retention Bonus

QUALIFIER	BONUS	ASH
Michael Laramie	5816.70	
Joshua Freeman Young Yoon	\$815.60	
Benjamin Jensen	\$1116.20	
Luis Hinds	\$804.70 \$776.05	
Salron Fundi	\$747.14	51.50.80
Matthew Melhorn	5725,49	\$67.50
Lynda Williams	\$721.47	574.12
Dayld Williams	1708 17	\$70.92
Ray Burton	\$700.96	\$24.50
Patrick Otnan William Bean	\$695.60	\$70.16
Todd Freeman	5691.96	574.29
Hita Haldinger	\$693.52	577.04 564.16
Van Skelton	5685.52	5102.60
Stephan Flynn	56R).16	579.72
Richard Rothschild	\$673.60	566.52
Glorgia Saraceno	5676 46	562.12
Ted Bryson	5575.34	\$85.96
Glenn Van de Sande	\$674.00	\$165.44
Rog Beaudro Latonya Tucker	5600.64	161,56
Roland Cheney	\$666.00	
Kevin Muckle	5640.40	564.90
Richard Galati	5614.740	202.00
Deborah Poninghouse	56,67,68	\$73.20
Drian Hubbard	\$6,16.76	
Molanie Bashor	7d to 48	
Ryan Dhang Rhonda Scott	10 8.40	
nnonga scott Emeraude Valenciano	\$674.95 \$617.30	
Travis Nelson	\$637,95	
Alan Strickland	5638.00	
Thomas Harris	16,24.43	
Ania ippolito	5679.44	
Andrew Barros	1619.20	
Paul Gouvela	5618.32	
Amber Cooke	56 16.16	
Arria Tones	\$615,64	
Grin Smarth	\$615.10 \$617.9b	
Pustin Gother	501230	
Olane Lactors	\$6079.44	
Agraid Berube	5605.84	
Mark Bayle	5105.44	
Karen Montgomery	5000,46	
Michael Wilson	\$507 QH	
Sherri Wilkins Gloria Kraker	5596.00	
Tyler Hunt	\$504.24 \$502.64	
Edward Kiels	5591.76	
Timothy Hauk	5591.60	
Paud Gerstile	\$586.58	
Dilenny Ploms	\$584.56	
Ryan Shoji	140.4 86.2	
Hashid Bokhari	5,040,15	
William Ho Paul Hartman	2580.24	
Cheniste Ellis-Dias	\$577.26	
Brian Hammond	5577,44	
Inssica (both	5577.28	
jade Holloway	5574.08	
James Ling	5577:00	
Matthew Tucker	3571.92	
Leland Hokanson	5571.20	
Michael Dupriee Jared Spoon	5550.06	
Tylesto Billingsley	\$168.64 80.0622	
Robert Harris	\$560.06 \$567.60	
gor Katanov	5167.48	
Adesh Jain	\$561.84	
Albert DiMarco	\$560.24	397.97
Ryan Eckroth	\$560.08	
Donald Strymadka	5559.65	355.17
Frederick Ultrich	\$557.72	\$20.00
Mark Peltz Jelfrey Ahrens	5550 43	\$65.57
with Reason	5547 E2 5534.73	\$77.70
lobert Bingham	3522.83	545.10
Manuel Amador	3519.6R	567.27
lodney Husmann	5518.20	24.74
amuel Mendelsohn	5517.63	598.55
cott Meligren	\$5111.06	572.49
larjeet Rana	5507.50	
rank Sonomers	\$507.60	567.41
nastasiya Fedosova	\$498.16	575.85
eorge Noujalm	5495,16	
regary Engrav	\$494.11	
huwan Sawhney radios Kuluk	\$495,50	ere p-
radley Kulak	5493.47	550,04

Ketention	Bonus	
QUALIFIER	BONUS	A&M
Ronald Marx	9482.09	
Lee Croft	5461.38	
Ngarbich Cao	5483.67	
David Dugge Santson Adelusosi	\$480,69 \$479.85	
Harold Canter	\$4/9.15	
Donald Fletcher	5478.14	357.17
Byran Pag	5477.33	40100
James Beck	5436.91	
Willie Hayden	\$474.74	
Bridgit Drincoll-Hunt	\$474.04	
Lèe Mulfiman	\$471.59	
Léslie Kauffman Sondra Carison	\$409.36	559.70
Lynn Erickson	5467.18	
flurald Trombetta	\$467.11 \$463.96	
Mereslun Callan	5423.95	548.75
Shoshannah Akusis	548.1.36	230,73
Charles Boird	5464.05	\$81.59
Richard Miller	5462.93	
Summer Garder	5462.81	\$49.27
Stefan Johannsson	\$461,23	
Ted Schilling	\$460.00	
Raneo Daley	\$457.97	\$52.85
James Alollo	5457.59	549.25
Richard Reschargly Damen Wakefield	567.52	
John Burruen	5455.42 5454.62	200.34
Afan Nakamatsu	\$63.16	2F/V/4
Edward Chink	\$452.06	
Wayne Urich	5401.41	\$18.45
Robina Seliyi	5412.05	142.00
Ashara Pharms	5439.01	
James Bliefnick	5487.08	
David Lickson	54875	
Kenneth Medisa	\$431.50	
Sushen Chand	5411,69	
Higoberes Federala	50852	
Loren Cardwell Charles Rossue	\$419.45	
Aaron Huff	SCHAS	
Loan Pham	94/5.18	
Turngaling Reyamon his	5471.96	
Nancy Myen	\$4061	
Rima Alkadry	5418/50	
Mozella Bradley	5416.14	
Demond We ams.	1417.55	
Kowsky Casarges	3485.74	
Mawn Jakowezuli	589424	
Paul Valleag Joshua Bouckard	9412.26	
Lee Lamb	\$411,64 \$408.54	
Bathan Stockland	5408.00	
Prian Guranway	5457.36	
Ararn Avethyan	\$406.14	
Robert Factor	569426	
Georgina Torres	5401004	
Duntin Maner	5401.03	
Russ Minrasiw	548.44	
Jayanus Spaces	546(L02	
Vivian Bratmeyer Ken Monken	5401,62	
En Finshman	\$400.28 \$400.86	
Milischa Stuck	1,595,06	
Gregory Balling	\$367.68	
Daniel Gambus	179634	
Liezett Cornejo	\$ 895.39	
Lisa Mills	5.925.22	
Ganiel Awar	\$195.10	
Roddrecus Dollar	19438	
Randy Teyssler	539434	
Starlotte Smith	STREETS	
Amit Malbotra Viftany McDowell	5394006	
Amanda Powell	5393.84	
Byggeda Walker	5392.54	
Sidy Baby	\$162 SE	
Nick Zangards	5391.02	
Tony Matley	1389.76	
Mark German	58EJ.66	
Levar Morgan	\$356.64	
Ioseph Bioggs	5396.04	
Brian Hurtado	\$ 05.10	
Larry Clemons	\$185.80	
Denic e Davidson	5164.77	
Dale Lewis Erika Nelson	3.559.56 4.004.56	
Shenee Oletson	5384,30 C2ke 96	
Patrick Menderson	5384.60 5384.60	
Dan Grant	5381.54	
icseph Burgholter	538652	

QUALIFIER	BONUS	ASH
Ernest Wilmoth	5379.62	
famirs Ripley	\$379.50	
Allison Walker	\$278.72	
Remigio Muzanenliamo	5177.16	
Dwayne Campibell	\$176.68	
Gerardo Leon	\$376.38	
Francesca Jenkins	\$376.38	
Brian Brophy	5373.92	
Raymond Sendsfaffser	5373.56	
Keyin Minetto	5372,72	
DeSheila Hargrove	5372.24	
Entirplied Consta	5370.56	
Jack Long	\$369.54	
Freddy Sanad	\$369.12	
Robert Dunian	5309.06	
Travis Scott	\$381L76	
Christopher VonWerder	\$168.36	
William Jaryer	9167,80	
Chad Keeney	\$166.40	
John Honsak	5365.52	
Candare Savalas	\$365.04	
Todd Hogan	5364.18	
Vicki Facley	5383.72	
Jerry Mills	\$362,58	
Rebroca Gershman	5362.22	
William Hunter	\$363.92	
Jennifer Ly	5361.70	
Justin Harris	\$360.36	

Total Bonus Paid Out \$517,085.21 Total A&M \$17,191,91